

# A G E N D A – Goodwill Roadshow

Pro Football Hall of Fame, Canton, OH – Wednesday, May 8<sup>th</sup>, 2019

Time	Session Description
8:00 am – 9:00 am	<b>Breakfast &amp; Check-In</b>
9:00 am – 10:50 am	<b>25 Things You Didn't Know Counterpoint Could Do</b> With a system as powerful as NCR Counterpoint, there are undoubtedly features you have yet to discover. This session will open your eyes to a number of features you may find useful in your business. – <b>Andee Williamson, NCR</b>
10 Minute Break	
11:00am – 12:00 pm	<b>Reporting Tools in Counterpoint</b> Learn how to pre-define report parameters for frequently run criteria, how to archive reports, and how to customize filters for viewing specific subsets of data. – <b>Diane Dupre, RCS</b>
12:00 pm – 12:45 pm	<b>Lunch</b>
12:50 pm – 1:50 pm	<b>Reporting Tools – Using BI Tools to Get the Data you Need</b> There are many tool on the market that offer the business intelligence reports needed to impress your executive staff and store managers. During this time you'll get a glimpse of what Goodwill Denver is doing with Counterpoint and Tableau. – <b>Cherie Bardsley, Goodwill Denver</b>
1:50 pm – 2:50 pm	<b>Customizing Counterpoint</b> In this session we'll talk about customizing Counterpoint to provide you with the workflow you need to run your business. From changing data input screens, Ticket screen layout, profile fields, filters looks up and more. – <b>Diane Dupre, RCS</b>
10 Minute Break	
3:00pm – 3:30 pm	<b>RCS Enhancements for Goodwill</b> See an overview of the enhancements used by Goodwill. – <b>Darlene McQueen, RCS</b>
3:30 pm – 4:00pm	<b>Q &amp; A Session</b> We have blocked out his time to provide you with the opportunity to ask questions about features or function to help you're business – <b>Diane Dupre, RCS</b> – <b>Andee Williamson, NCR</b> – <b>Darlene McQueen, RCS</b>
4:00 pm – 6:00 pm	<b>Football Hall of Fame Tour</b>